

This Privacy Policy explains how we use the personal information that Patent Boutique LLP collects or generates both in relation to this website and our services.

The list below sets out what is covered in this Privacy Policy and you can click on the headings below to go to a specific section.

1. BACKGROUND

1.1 Patent Boutique LLP with its registered office at 10A Printing House Yard, Hackney Road, London, E2 7PR, collects and uses certain Personal Data. Patent Boutique LLP is responsible for ensuring that it uses that Personal Data in compliance with data protection laws.

1.2 This Privacy Policy governs the handling of Personal Data by Patent Boutique LLP in the course of carrying on commercial activities.

1.3 We use the following definitions in this Privacy Policy:

“Patent Boutique LLP”, “we” or “us” means Patent Boutique LLP.

“Personal Data” means any data which relates to a living individual who can be identified from that data or from that data and other information which is in the possession of, or is likely to come into the possession of, Patent Boutique LLP (or its representatives or service providers). In addition to factual information, it includes any expression of opinion about an individual and any indication of the intentions of Patent Boutique LLP or any other person in respect of an individual.

2. THE PRODUCTS AND SERVICES WE PROVIDE

2.1 This Privacy Policy concerns the following categories of information that we collect about you when providing the following services:

- Information we receive through our websites (“Patent Boutique LLP Websites”); and
- Information we receive through or in connection with the provision of our services (“Patent Boutique LLP Services”).

3. THE TYPES OF PERSONAL DATA WE COLLECT

3.1 Many of the services offered by Patent Boutique LLP require us to obtain Personal Data in order to perform the services we have been engaged to provide. In relation to each of the services described at paragraph 2.1 above, we will collect and process the following Personal Data:

- **Information that you provide to Patent Boutique LLP.** This includes information about you that you provide to us. The nature of the services you are requesting will determine the kind of Personal Data we might ask for, though such information may include (by way of a non-exhaustive list):
 - basic Personal Data (such as first name; family name; position; company name; company email address; business phone number; business address; city; postcode; country);
 - any information that you choose to share with us (whether through our websites or otherwise) which may be considered Personal Data.

- **Information that we collect or generate about you.** This includes (by way of a non-exhaustive list):
 - Information about the Patent Boutique LLP Services with which you have been provided and our interactions with you;
 - When you visit Patent Boutique LLP Websites, cookies are used to collect technical information about how you use them. For more information please see our Cookie Declaration.
- **Information we obtain from other sources.**
 - Personal Data obtained via the internet, such as from company or other registers;
 - Personal Data in relation to who generated intellectual property rights, and their subsequent ownership.

4. **HOW WE USE INFORMATION**

4.1 Personal Data may be stored and processed by us in the following ways and for the following purposes:

- for ongoing review and improvement of the information provided on or operation and security of Patent Boutique LLP Websites;
- to assess your request for Patent Boutique LLP Services, where applicable;
- to set you up as a client;
- to provide you with Patent Boutique LLP Services;
- to understand feedback on Patent Boutique LLP Services and to help provide more information on the use of those products and services quickly and easily;
- to communicate with you in order to provide you with services or information about Patent Boutique LLP and our services;
- for the management and administration of our business;
- in order to comply with and in order to assess compliance with applicable laws, rules and regulations, and internal policies and procedures; and / or
- for the administration and maintenance of databases storing Personal Data.

4.2 However we use Personal Data we make sure that the usage complies with law and the law allows us and requires us to use Personal Data for a variety of reasons. These include where:

- we need to do so in order to perform our contractual obligations;
- we have obtained consent from the individual to whom Personal Data relates;
- we have legal and regulatory obligations that we have to discharge;

- we may need to do so in order to establish, exercise or defend our legal rights or for the purpose of legal proceedings;
- the use of Personal Data as described is necessary for our legitimate business interests, such as:
 - allowing us to effectively and efficiently manage and administer the operation of our business;
 - conducting market research or business analysis;
 - maintaining compliance with internal policies and procedures; and
 - promoting our business or Patent Boutique LLP Services;
- the use of Personal Data as described is necessary for the legitimate interests of third parties in order to establish, maintain, exercise or defend their intellectual property rights.

4.3 We will take steps to ensure that the Personal Data is accessed only by employees of Patent Boutique LLP that have a need to do so for the purposes described in this Privacy Policy.

5. **DISCLOSURE OF INFORMATION TO THIRD PARTIES**

5.1 We may share Personal Data outside of Patent Boutique LLP for the following purposes:

- with third party agents and contractors for the purposes of providing services to us (for example, Patent Boutique LLP's accountants, professional advisors, IT and communications providers and debt collectors). These third parties will be subject to appropriate data protection obligations and they will only use Personal Data as described in this Privacy Policy;
- to the extent required in order to establish, maintain, exercise or defend intellectual property rights;
- to the extent required by law, for example if we are under a duty to disclose Personal Data in order to comply with any legal obligation (including, without limitation, in order to comply with tax reporting requirements and disclosures to regulators), or to establish, exercise or defend our legal rights;
- if we sell our business or assets, in which case we may need to disclose Personal Data to the prospective buyer for due diligence purposes; and
- if we are acquired by a third party, in which case the Personal Data held by us will be disclosed to the third party buyer.

6. **INTERNATIONAL TRANSFERS OF PERSONAL DATA**

6.1 Patent Boutique LLP is a global business. Our clients and our agents are spread around the world. As a result we collect and transfer Personal Data on a global basis. That means that we may transfer Personal Data to locations outside of your country.

6.2 Where we transfer Personal Data to another country outside the EEA, we will ensure that it is protected and transferred in a manner consistent with legal requirements. In relation to data

being transferred outside of Europe, for example, this may be done in one of the following ways:

- the country that we send the data to might be approved by the European Commission as offering an adequate level of protection for Personal Data;
- the recipient might have signed up to a contract based on “model contractual clauses” approved by the European Commission, obliging them to protect Personal Data;
- where the recipient is located in the US, it might be a certified member of the EU-US Privacy Shield scheme; or
- in other circumstances the law may permit us to otherwise transfer Personal Data outside Europe.

6.3 You can obtain more details of the protection given to Personal Data when it is transferred outside Europe (including a copy of the standard data protection clauses which we have entered into with recipients of Personal Data) by contacting us as described in paragraph 11 below.

7. HOW WE SAFEGUARD INFORMATION

7.1 We have extensive controls in place to maintain the security of our information and information systems. The information that we handle is protected with safeguards appropriate to the sensitivity of the relevant information. Appropriate controls (such as restricted access) are placed on our computer systems. Physical access to areas where Personal Data is gathered, processed or stored is limited to authorised employees.

7.2 As a condition of employment, Patent Boutique LLP employees are required to follow all applicable laws and regulations, including in relation to data protection law. Access to sensitive Personal Data is limited to those employees who need it to perform their roles. Unauthorised use or disclosure of confidential client information by a Patent Boutique LLP employee is prohibited and may result in disciplinary measures.

8. HOW LONG WE KEEP PERSONAL DATA

8.1 How long we will hold Personal Data for will vary and will be determined by the following criteria:

- the purpose for which we are using it – Patent Boutique LLP will need to keep the data for as long as is necessary for that purpose; and
- legal obligations – laws or regulation may set a minimum period for which we have to keep Personal Data.

9. YOUR RIGHTS

9.1 In all the above cases in which we collect, use or store your Personal Data, you may have the following rights and, in most cases, you can exercise them free of charge. These rights include:

- the right to obtain information regarding the processing of your Personal Data and access to the Personal Data which we hold about you;
- the right to withdraw your consent to the processing of your Personal Data at any time. Please note, however, that we may still be entitled to process your Personal Data if we have another legitimate reason for doing so. For example, we may need to retain Personal Data to comply with a legal obligation;
- in some circumstances, the right to receive some Personal Data in a structured, commonly used and machine-readable format and/or request that we transmit those data to a third party where this is technically feasible. Please note that this right only applies to Personal Data which you have provided directly to Patent Boutique LLP;
- the right to request that we rectify your Personal Data if it is inaccurate or incomplete;
- the right to request that we erase your Personal Data in certain circumstances. Please note that there may be circumstances where you ask us to erase your Personal Data but we are legally entitled to retain it;
- the right to object to, or request that we restrict, our processing of your Personal Data in certain circumstances. Again, there may be circumstances where you object to, or ask us to restrict, our processing of your Personal Data but we are legally entitled to refuse that request; and
- the right to lodge a complaint with the relevant data protection regulator if you think that any of your rights have been infringed by us.

9.2 You can exercise your rights by contacting us using the details listed in paragraph 11 below.

10. CONTACT INFORMATION

10.1 Patent Boutique LLP's registered office may be contacted using the following contact information:

Address: 10A Printing House Yard
Hackney Road
London
E2 7PR

Email Address: info@patent.boutique

11. QUESTIONS AND CONCERNS

11.1 If you have any questions or concerns about Patent Boutique LLP's handling of your Personal Data, or about this Policy, please contact Richard Leoni using the following contact information:

Address: 10A Printing House Yard
Hackney Road
London
E2 7PR

Email Address: richard.leoni@patent.boutique

We are usually able to resolve privacy questions or concerns promptly and effectively. If you are not satisfied with the response you receive, you may escalate concerns to the Information Commissioner's Office, or by searching their website at ico.org.uk.